# The Focus Data Solutions Difference

Focus Data Solutions is recognized as a **top IT manage service provider** (MSP) in the DMV. With over 7+ years of average client retention (13 with 10+ years), a dedicated staff, and a proven strategic approach to IT support and security, FDS has been named as a *Channel Futures MSP 501*, four straight years.

Focus Data Solutions supports

organizations with the planning,
implementation, and management of
their IT programs resulting in:

maximized billable hours, enhanced data security, increased ROI, & lower overall IT costs



## About Focus Data Solutions

Over 21 years, Focus Data Solutions has become a Channel Futures MSP 501 worldwide leader in the small and medium-sized business IT managed services arena. We are woman and veteran-owned.

Our co-founders, Page Moon and Elizabeth Chisman Moon, are committed to providing DC, Virginia and Maryland area businesses secure, reliable IT support.





Your Partner For Tomorrow's IT

#### Get in Touch

ADDRESS: 1020 Princess Street Alexandria, VA 22391

703-927-0031 sales@focusdatasolutions.com www.focusdatasolutions.com





#### **Pillars of IT Success**

#### **Strategy**

- Full-time, CIO led IT Team
- Quarterly Partner Reviews
- Cost reductions in equipment, software, personnel, budgeting, insurance, and security services.

#### **Infrastructure**

- No onboarding fees to stabilize your network.
- Critical infrastructure and security protocols.
- Proactive maintenance to increase staff uptime and reduce IT support requests.

#### **Ongoing Support**

- 24/7/365 IT support
- Client specialists to answer calls during business hours.
- Local support team to address
   Emergency/After Hours.
- Monthly service/security updates.



Some of Focus Data Solutions' best clients were unhappy with their previous MSP but were hesitant to make the change. That was until they learned that we do the heavy lifting for you.

We work with your current MSP to seamlessly migrate your IT with no additional cost to you. Change can be daunting, but we assure you that when clients partner with us, they happily consider us their forever MSP.

"They are never bothered when we call and are always happy to take care of us. Give them a shot! You won't be sorry. I get cold calls all the time to switch IT providers. My standard line is 'as long as Focus Data Solutions is around, we are not switching.'"

-Current Customer

### **Onboarding Timeline**

Week





2 Information Gathering



3 Orientation



4 Onboarding

