



# FOCUSDATASOLUTIONS

## Solutions First Managed Services

IT Management/Managed Services



### Security

**Continuous protection provided via:**

- Monthly vulnerability scanning and testing
- Email backup and quick recovery in case of loss

**Services include:**

- Patch Management
- Antivirus Software updates
- Spam Filtering
- Malware Prevention

**Also offered:**

- Incident Detection and Response
- Implementation of Zero-Trust Solutions



### Support

**Unlimited:**

- Onsite and remote assistance
- 24/7/365 emergency technical support through call center access

**Support covers:**

- Line of business applications
- Microsoft Office 365
- Google Business Suite
- Adobe licenses
- Mobile devices, and more

**The team handles:**

- Online ticket management
- New system setups and migrations
- Secure removal and recycling of old equipment



### Maintenance

**Complete maintenance of your IT infrastructure including:**

- Server hardware, operating systems, and configurations
- Online asset tracking and license management
- Routine and emergency operating system and application patching
- Desktop optimization, monitoring and management
- Full email management services suite
- Spyware and adware removal
- VPN client configuration and updates



### IT Strategy

**Full inventory management of IT assets provided, along with:**

- Quarterly review meetings
- Standards compliance reporting
- IT budget strategy
- Monthly security reports



### Cyber Resilience

- 24/7/365 monitoring of SIEM events
- Security event automation
- Daily log review
- Monthly trend analysis
- Around-the-clock threat intelligence monitoring

*Your Partner For Tomorrow's IT*

1020 Princess Street • Alexandria, VA 22314

info@focusdatasolutions.com • www.focusdatasolutions.com • 703-836-0080